

Lip Products



Q: Why do I sometimes feel a tingling sensation when applying LipSense®?

A: LipSense® users who feel a slight tingling sensation may have dry lips. Using our rich Moisturizing Gloss, which is made of shea butter, for two to three days should alleviate dryness, and the tingling sensation should cease. Consistent use of the Moisturizing Gloss, applied before bedtime or by itself during the day, will help dry, cracked lips. LipSense® is not recommended for use on broken skin.

Q: How long will one tube of LipSense® last?

A: Using the same color of LipSense® everyday on average lips, one tube can last up to three months.

Q: Why is it recommended that first-time buyers purchase the complete Basic Lip Set (one LipSense®, one Moisturizing Gloss, and one Ooops!™ Remover)?

A: SeneGence® recommends the purchase of a Basic Lip Set to the first-time buyer because all three products serve specific purposes to ensure optimal quality and longevity of the SeneGence® lip products. To protect the quality of the LipSense® color and to keep the lips moist and supple, the Moisturizing Gloss should be applied atop the color. Reapply the gloss throughout the day as it wears off. The Ooops!™ Remover helps to correct those Ooops!™ mistakes made while applying LipSense®.

Q: What do I do if I accidentally spill LipSense® on my clothing?

A: It has been our experience that most of the LipSense® Liquid Lip Colors can be removed from clothing with dry cleaning fluid. Take the garment to your dry cleaner or ask to purchase a small amount of their dry cleaning fluid. Be sure to first test the garment to ensure the dry cleaning fluid does not harm the material.

Q: Is LipSense® kosher?

A: Yes, it is.

Eye Products



Q: Why do some people experience a tingling sensation when applying EyeSense™?

A: EyeSense™ contains a cosmetic-grade alcohol, which is used in countless cosmetics and is an FDA (Food & Drug Administration) approved ingredient. To avoid this tingling sensation when applying EyeSense™, simply blow on the brush for a few seconds before application.

Q: Why should I use BrowSense®?

A: Since the eyebrow frames the eye, it is the most important feature of your eye, and regardless of whether you have thick or non-existent brows, every brow can use BrowSense®. While thicker brows need just a sparse amount, this amazing brow product helps unruly brows take shape. Non-existent brows magically appear and look astonishingly real with the unique BrowSense® delivery system. Average brows are filled in perfectly with this long-lasting, waterproof product.

Q: What is UnderSense™?

A: UnderSense™ is an amazing lash-builder that is used underneath LashSense®. Apply as many layers as desired to increase the thickness of your lashes. Then apply LashSense™ to complete this gorgeous effect.

Q: Does ShadowSense™ contain the proprietary SenePlex™ ingredient, which has proven to diminish fine lines and wrinkles?

A: Yes, ShadowSense™ does contain the revolutionary SenePlex™ ingredient. Not only are you able to add glamour to your beautiful eyes, but you can also help fight signs of aging.

SeneGence® Products



Q: Have any animal testing methods been used while developing any of the SeneGence® products?

A: No, SeneGence® does not use animal testing for any of its products.

Q: Are SeneGence® products approved by the FDA?

A: FDA approval starts at the raw material level. All raw materials in the SeneGence® product line are approved by the FDA. Furthermore, all SeneGence® products are manufactured in an FDA-approved manufacturing facility.

Q: Can I use the products interchangeably?

A: Yes...and no. While using Candlelight ShadowSense™ as a highlighter, EyeSense™ as a lip liner, and BlushSense™ as an eye shadow has been done numerous times before, SeneGence® does not recommend the use of its products outside of their intended use. For example, LipSense® on the eyelids can be difficult to remove and could cause redness and irritation while trying to remove.

Q: What is the difference between Fooops!™ and Ooops!™?

A: Fooops!™ Facial Color Remover can be used to remove any of the color cosmetics that SeneGence® produces (including LipSense®). Ooops!™ Lip Color Remover is used strictly on the lips, and it works best at removing mistakes made during application as opposed to removing lip color that has been on all day.

Skin Care Products



Q: What is SenePlex™?

A: SenePlex™ is an advanced moisturizing, hydrating, cellular-renewal formula of vitamins, marine algae, botanicals, and precious oils. The SenePlex™ complex has been clinically proven to increase the rate of skin cellular renewal and dramatically improve the skin's properties while diminishing the visible signs of aging after only eight weeks of usage.

Q: Does the skincare and foundation contain sunscreen?

A: When the SeneDerm™ DayTime Moisturizer and MakeSense™ Foundation are used together, a mechanical shield is produced that is equivalent to an SPF (Sun Protection Factor) of 30.

Q: Why should I use the MakeSense™ Foundation?

A: Not only does MakeSense™ cover your face flawlessly, it acts as the final step in the skincare treatment. MakeSense™ Foundation adds a third layer of SenePlex™ to the face, and it provides an additional mechanical shield, protecting your radiant skin from the harsh environment.

Q: What is the MakeSense™ Blender, and how should I use it?

A: The MakeSense™ Blender is a white foundation that is the perfect product to highlight your best features and conceal others. Mix the Blender with your shade of Foundation to create your own customized face highlighter and concealer. Apply this mixture below the eyes and on blemishes to conceal. Apply this mixture above the eyes to highlight and create a dramatic effect.

Body Care Products



Q: Is the SenePlex™ contained in the BodyWash, BodyScrub, and Hand & Body Lotion really enough to help fight the signs of aging all over my body?

A: Yes, the SeneDerm™ BodyCare System has enough SenePlex™ to deliver its anti-aging promise to every inch of your body.

Q: How is Climate Control used, and on whom does it work best?

A: First spray, and then rub in Climate Control. This product should be applied on the body or face, after cleansing and before applying the SeneDerm™ Hand & Body Lotion or Moisturizers. This product works best on people with dry or sensitive skin, but anyone wishing to receive its anti-aging benefits will want to use it as well.

SeneGence® Career Opportunity



Q: How does one become a Distributor?

A: The SeneGence® Independent Distributor who sold you the product will give you a Distributor Application and Agreement. He/She will gladly help you fill out the application, or you can apply for a SeneGence® distributorship online. Please visit www.SeneGence.com for more details.

Q: Do all SeneGence® Independent Distributors sell the products for the same price?

A: The company has a set suggested retail price for all products, and SeneGence® highly recommends all independent Distributors sell the products at the suggested retail price.

Q: What are some of the benefits of becoming a SeneGence® Independent Distributor?

A: While this space is too small to list all of the benefits, the following names but a few: more time for your family, financial independence, becoming your own boss, opportunity for unlimited income, accolades for a job well-done, Crown Princess trip, the Car Program, contest prizes, Seminar, Leaders Conference, P.I.T. Stop, ManaGence Congress, SeneSynergy, and the list goes on.